



Science



Engineering

WESTCLIFF HIGH SCHOOL FOR GIRLS

A Foundation Grammar School

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Headteacher: Dr Paul Hayman BSc

10 May 2010

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13 MAY 2010

Mr P Milston
Managing Director
World Challenge
17-21 Queens Road
High Wycombe
Buckinghamshire
HP13 6AQ

Dear Mr Milston

During our school's Easter break a group of 32 students and 4 staff undertook a World Challenge expedition to Morocco but unfortunately their return was delayed due to the closure of most of the European airspace following the eruption of a volcano in Iceland.

As a result the team was forced to remain in Marrakech and during this time the support provided by World Challenge was outstanding. The team was exceptionally well looked after in a 4* hotel with full board and you went out of your way to arrange for the group to undertake additional activities during this extra week. Please pass on our particular thanks to the World Challenge Leaders in Morocco, Mark and Rachael, for their support of both the girls and the staff.

I also know that a great deal of time and effort was spent trying to secure a passage home for the team and we were extremely grateful that you were able to secure them on one of the first flights out of Morocco, using Royal Air Maroc, so they were able to return home soon after the British airports reopened.

Since their return, the school has received many emails from parents saying how pleased they are with the way World Challenge treated the girls and the effectiveness and regularity of your communication with the parents during this time.

I have also been very pleased that we have received unsolicited messages from some members of the public who were stuck with the girls in Marrakech, which further reflects the excellent way the girls were looked after and treated.

Thank you again for all you did for the team for this unexpected extra week in Morocco.

Yours sincerely

Dr Paul Hayman
Headteacher

